

Accommodation

Reservation conditions (Accommodation)

General Terms and Conditions of the Booking

Making a booking through the web page www.hotelcalasaona.com involves the express acceptance by the customer of each and every one of the general conditions that are considered part of the booking in accordance with the specific legislation applicable .

CHECK IN FROM: 16:00 h

CHECK OUT MAX.: 12:00 h

We also want to inform you that in compliance with article 7 of Law 7/2012, of October 29, 2012, **amounts above 2499€ must be paid by credit card (VISA, MASTER CARD, AMEX) or by bank transfer.** Not being possible, in any case, the payment in cash of amounts greater than this amount.

RESERVATIONS AND RETURNS: At the time of booking, secure payment is made by credit card a deposit, whose amount is indicated on the corresponding payment page, not considered firm until this deposit is not performed. The rest payment should be made at the beginning of the service, considering otherwise the booking as canceled according to the conditions detailed in the cancellation section. The customer will receive details of your reservation by e-mail, along with a number that will identify (reference), all related data, conditions and refund policy.

The transaction will be made in **EUROS**, whatever the origin of the customer or the establishment selected.

WITH THE BOOKING: The services detailed according to the booking conditions stipulated for each tourist establishment selected at the time of booking. I.V.A. included.

RESPONSIBILITY OF THE CLIENT: When booking the customer is fully and exclusively responsible for the accuracy of all information that has. If it is found to be incorrect, could cause the cancellation of the reservation.

Cancellation policy (Accommodation)

NON REFUNDABLE RATE:

No changes permitted and not refundable.

STANDARD RATE-CANCELLATIONS:

At all times the client may cancel the contracted services, being entitled to a refund of the amount you have paid the deposit, but must compensate the tourist establishment reserved for the items described below:

1) If the cancellation of the booking is made less than seven days before the date fixed for occupying the room, will be available to the hotel company the amount received as a deposit.